

DHL PROVIEW

TOTAL SHIPMENT VISIBILITY.



A specialist solution that puts you in control of your shipping data and keeps your business running smoothly.

TRACK YOUR SHIPMENTS LIKE A PROFESSIONAL.

DHL PROVIEW lets you know where all your shipments are at all times. You get real-time updates and notifications by email and SMS, keeping critical shipments on track.

With simple start up, you get a solution which lets you focus on just the info you need. The homepage with shipment status enables you to see all your shipments on all your accounts.

Proactive customer service.

You can create lists of customized notifications and sync them with your CRM applications. Simple overviews allow you to answer customer enquiries with speed and confidence.

Furthermore, DHL PROVIEW helps you manage inventory, cash flow, and importing and preparing incoming shipments. And sharing shipping data across the company enables better management all round.

You get:

- **A free suite of advanced tracking and reporting tools**
- **Instant access to shipment information**
- **Simplified view of shipments by key shipment events**
- **Updates of real-time events by email/SMS**
- **An overview of all your imports and third party and third country shipments**
- **90 days shipping history**

Excellent for:

- **Medium to large volume shippers**
- **Account shippers supporting several departments or sites**
- **Getting visibility over multiple accounts**
- **Monitoring shipments efficiently**
- **Sharing shipment data across the company**
- **Improving cash flows**
- **Managing customer expectations and service queries**



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HOW TO GET STARTED IN THREE SIMPLE STEPS.

Sign up today.

1. Go to www.dhl.gr/DHLPROVIEW
2. Register and follow the steps to import the account numbers to monitor
3. Set your notification preferences so DHL PROVIEW will proactively alert you about the shipment status and particular events in the way that suits you best

My distribution. My eShipping.

Keeping everyone informed.

Pierre is a key account manager for a distribution firm. He used to be on the phone all the time; checking with his warehouses across Europe on the status of his orders. But Pierre doesn't need to do that anymore.

Pierre gets automatic notifications by email or SMS depending on the type of shipment event. Delivery confirmation emails for selective VIP clients can easily be forwarded to his customer with a personal thank you for the order.

An SMS about an exception means Pierre can quickly take the right action to get the shipment moving again.

His admin workload is also reduced too. DHL PROVIEW tells the accounts department when a shipment has arrived, enabling them to bill the receiver immediately and reduce DSO, or Days Sales Outstanding.

With DHL PROVIEW, Pierre can now focus on maintaining and growing his sales rather than tracking shipments. So when the phone rings, Pierre doesn't feel stressed: it's often a client thanking him for a job well done.

BETTER VISIBILITY IS BETTER FOR BUSINESS.

Change the way you ship for the better.

- Manage shipments more efficiently
- Share shipment status information
- Provide superior customer service
- Speed up cash flows related to delivery
- Third party view to manage shippers and shipments
- Ensure compliance with service agreements

REQUIREMENTS.

- DHL account number
- Internet access
- Mobile phone or PDA for proactive shipment notifications

Try it!

Check out our online demo at www.dhl.gr

Contact your DHL Express sales agent

For more information about DHL PROVIEW and other ways we can help improve your shipping call +30 210 9890926